

Tinhela610 Manifesto

Terms & Conditions Tinhela610 is an off-the-grid wilderness retreat sanctuary

OFF-THE-GRID: We are totally independent. We make our energy through our 65 Solar Panels and heat our water by photovoltaic panels on our roof. We have our own water source for all usages. We also have two pure, natural water sources that pass through our land along with the Tinhela river. We heat our buildings with a bio-mass unit via wood pellets. This acts as a central heating system. We have no black waters or sewages as we have compost toilets (two gas burning toilets and two dry compost toilets). Thus, what you put down any drain must be biodegradable! Poo is burnt in the gas toilets and composted in the dry toilets. Pee is broken down naturally in our plant based treatment system.

WILDERNESS RETREAT SANCTUARY: We are in a natural rocky terrain at 700m. Many natural species of plants, rocks and minerals, insects, birds and animals all live in a biodiverse system that was somewhat shaken in 2022 by wildfires that spread across our region. Today, the earth is renewed and life returns, even stronger. The air here is extremely pure--as proof, only the lichen grows on the green oak trees when this is true. The river and source waters are clean. There are trout and other fish in these water sources.

Wildlife seen at Tinhela610: many varieties of nesting birds, herons, otters, foxes, wildcats, wolves...not seen yet but they are around : owls, deer, eagles and wild boars! We ask you to respect this natural biodiversity. Notice everything around you and breathe in the pure air.

As a guest at Tinhela610 we kindly ask you to respect our conditions below:

1. You must be of sound mind and body. The terrain of Tinhela610 is rocky and with different grades of slope, thus--tricky to walk. Our land stretches over 1 hectare so sometimes you may need to walk 10 minutes to go to the movement platform or over to the glamping tent in FairyLand. If you have any difficulties to walk then we recommend you do not come.

2. Bring **ECOLOGICAL** toothpaste! We provide the proper soap and shampoo that do not hurt our delicate bio-plant water treatment system. This is imperative that you bring your own toothpaste of this type and try to use only ecological skin care products. We sell a natural skin care line of products if you need here on site.

3. Talk quietly. Observe silence when asked. Notice the sounds of nature.
4. Do not make ANY fires. Only the staff of T610 will make fires in the firepit, BBQ and in the sauna.
5. When walking on the property and lands around ours, please do not pick the flowers or the plants. Leave the stones. Be quiet and observe the wildlife around you.
6. What you bring in you bring out. Do not leave things here. Do not litter. Put your waste in the proper bins.
7. Upon arrival, your beds are made and your linen (bath/hand towels, bathrobe and swimming/sauna towel) provided. We ask that you take care of these items and that when you leave, please put all dirty linens from the bedlinen to the towels, into a laundry bag that will be provided to you.
8. You have full access to the Tinhela610 facilities (Mill Be, Movement Platform, Meditation Alcove, Fairyland, Field of Dreams, the three hammocks and the land around us). You will have access to the dining room only during meal times. There is no access to the kitchen facilities. The permaculture gardens are accessed only with a staff member of Tinhela610.
9. Smoking is permitted in one designated place that will be shown to you. Please only smoke there and place cigarette butts in the container.
10. Cell Phones/Computers : Most telephone services have a connection here. Please remember to use your telephone only in your room, quietly and without bother to your roommate. Do not walk around outside and talk on your telephone. Try to use it less! It is possible to work here on your computer, in your room, with your own hotspot connection. If you are here on a group retreat it is best to limit any phone and computer usage.
11. Try to live without your phone and social media. You do not need to take pictures of everything. Try instead to live it and seal your memories through sight, sound, smell, touch and taste.
12. Respect the privacy of others.

13. You are responsible for any damages that you make on the property and Tinhela610 has the right to ask you to leave if you do not behave properly, if you do not consider the other guests politely or if you cause any disturbance. If asked to leave you will not receive any compensation for what you paid.

Travel Arrangements

All travel arrangements are your responsibility and at your own cost. We shall not be held liable for any consequences arising from delays or cancellations in any of the companies you may have made arrangements with, or for any irregularities in your documentation required for travel. If you arrive earlier than the first day of the retreat you will be responsible for your accommodation and transfers. A valid Passport is required if you are leaving your home country to attend the retreat.

Bookings and Confirmed Bookings

Reservations can be done via email or by telephone. Non-confirmed or unanswered inquiries are not guaranteed reservations and are subject to availability. Guaranteed reservations require an email confirmation with confirmed reservation details received from us. No contract will exist between you and TINHELA610 until we receive the deposit of the required services.

All bank charges are for the customer account. Should the deposit / balance of payment not be received within the time frame specified, Tinhela610 reserves the right to cancel your booking(s) and to charge the applicable cancellation fees set out below.

Payments

All prices and payments are in Euros. No other currencies will be accepted. When booking you will be offered to pay by Via EFT - Electronic Fund Transfers (EFT): A non-refundable deposit can be made to secure your reservation with emailed bank confirmation within 24 hours. We will email you our banking account details on request. The amount of the deposit will be communicated to you.

To reserve your dates, we require a non-refundable fee of 20% of the total amount. Balance due for retreat leaders/retreat participants is payable 90 days prior to arrival and is non-refundable thereafter.

If your booking is made within 90 days of the retreat date then the full amount is payable

Cancellations by Guests

Should a booking be canceled, cancellation fees will apply. A cancellation will only be effective when we receive written confirmation of the cancellation and have responded having acknowledged the cancellation. If you cancel your retreat:

- The 20% deposit to reserve your place is non-refundable;
- 60 days or fewer prior to the retreat date, Tinhela610 Ltd will retain 100% of the amount paid in connection with the booking.
- Unfortunately, there are no refunds available for any reason including, but not limited to: weather, natural disaster, acts of terrorism, flight delays or cancellation, health conditions, medical, personal, family, work emergencies, change of mind.
- In the event that a refund is warranted, this refund will be returned net of bank charges and/or transaction fees incurred.
- If you need to cancel your retreat you may find another person to take your place with at 50€ handling fee.

Cancellations by TINHELA610

We reserve the right in any circumstances to cancel a retreat, in which case we will offer a FULL refund of all money paid within 20 working days.

Important : If you are attending a Retreat, please confirm that the retreat has reached minimum capacity before purchasing your airline tickets, if required. Flights and/or additional accommodation costs and/or general travel expenses will NOT be reimbursed if we cancel the retreat.

The additional purchase of Travel Insurance is highly recommended to provide the utmost protection and to prevent financial loss.

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Liability and Insurance

Travel insurance is NOT included in the price of the retreat and is highly recommended for ultimate protection.

TINHELA610 cannot be held responsible for any loss, accidents or/and injury within or outside the premises. All guests are advised to have their own life and travel insurance. Your travel insurance should cover the activity of this retreat as well as unexpected cancellation, sickness, losses and all the usual risks.

Tinhela610 reserves the right to remove a participant from their premises if their behaviour is disruptive in any way, no refunds given.

Tinhela610 reserves the right to keep a guest liable if they bring damage to our buildings, networks, objects, nature or belongings.

Health

Please be sure to advise us of any health conditions before you book. If you experience any injury or discomfort during any activity during the retreat, then you must stop immediately and consult us. If you do not advise us of your health conditions, we reserve the right to cancel your booking or ask you to leave, without reimbursement.

Amendments

Occasionally, changes may have to be made to a retreat at the last minute (teacher change, times of classes or other things) of which we reserve the right to do at any time.

Our liability to You

We do NOT accept any liability for cancellations, delays or changes caused by war, threat of war, terrorist actions or threats, closure of airports, civil strife, industrial action, natural disaster, technical problems to transport, staff cancellations, unforeseen changes in your personal circumstances or other events beyond our control.

We are NOT liable for any injuries you may incur. Staying on our rocky terrain, doing yoga, fitness and other physical exercise classes and other activities are undertaken at your own risk. We are NOT liable for any medical or psychiatric conditions which may develop during or subsequent to the retreat. We are not liable for loss of, or damage to, your personal property.

We are not responsible nor liable for any retreat participant who contracts Covid (any strain) before, during, or after the retreat. Your property is not insured whilst on retreat, nor will we assume any responsibility for any lost or stolen items.

Complaints

If you have any problems during your retreat, please inform a member of TINHELA610 immediately and he/she will endeavor to find a solution if possible.

Please note that we cannot guarantee the gender ratio of guests in any group, and we cannot be responsible for the individual behavior of any group member or other guest.

Note : We strongly advise you to check your local embassy and/or your destination's official government websites for the travel restrictions in the area you plan to visit prior to booking. We also advise you to check the rules for re-entering your country. As the situation continues to evolve around the world, countries have started imposing restrictions on their own nationals returning from abroad.

Data Privacy

We will treat all personal data and information from our Guests, including keeping copies of their identification documents, in accordance with the legal directives in the Regulation (EU) 2016/679 of the European Parliament and Council, of 27th April 2016. Furthermore all personal data and information from our Guests is used strictly in line with the RGPD which came into force on the 25th May 2018, which is the Regulation (EU) 2016/679. Further we confirm that we will only be using your personal data and information within the scope of the contract we are signing, and we shall not share your data with anyone else.