

Terms & Conditions at Tinhela610*

CONFIRMATION

Acceptance to a Tinhela610 B&B booking or a Tinhela610 curated Retreat, is subject to the following:

- Online booking completion with agreement to the Terms & Conditions
- Receipt of deposit and/or payment in full by wire transfer
- Email Confirmation from Tinhela610

Admission is at the sole discretion of Tinhela610 and we reserve the right to refuse admission on any grounds, in which case all monies paid, will be refunded.

PAYMENTS

All prices and payments are in Euros. No other currencies will be accepted. When booking you will be asked to pay by Electronic Fund Transfers (EFT): a non-refundable deposit can be made to secure your reservation with emailed bank confirmation within 24 hours.

- Balance due is payable 45 days prior to arrival
- If your booking is made within 30 days of the B&B or Retreat date then the full amount is payable at the time of booking.
- We do not offer discounts if unable to attend the fully booked time.

All bank charges are for the customer account. Should the deposit / balance of payment not be received within the time frame specified, Tinhela610 reserves the right to cancel your booking(s) and to charge the applicable cancellation fees set out below.

EXCLUSIONS

Without limitation, Tinhela610, is not responsible or liable for bodily injury, death, delays, changes or losses caused by, but not limited to acts of God, war, threat of war, closure of airports, civil strife, natural disasters, pandemics, accidents or any other events beyond or within our control; guests' injuries, illnesses, medical nor psychiatric conditions developed during nor subsequent to the holiday; loss of/or damage to personal property of guests.

BOOKING CHANGES

If you wish to transfer from one retreat to another or transfer your booking to a third party within the same year, you must notify us at least 30 days prior to the retreat booking date. This will also only be possible if there is space available.

Only one transfer is permitted and a fee of €50 per person will apply. If you notify us less than 30 days prior to the retreat booking date the refund policy applicable to cancellations will apply. Transfers to a third party can only be made to the retreat that was originally booked.

INSURANCE

We **STRONGLY** recommend that you obtain appropriate travel insurance at the time of booking to cover cancellations or loss of items and medical expenses. We will not be liable for your travel, any loss or damages incurred through circumstances beyond our reasonable control. We also strongly recommend it cover cancellation, curtailment, personal liability and loss of luggage and personal effects.

We do not accept liability for loss or damage to your personal property nor any medical condition, which may develop during or after your holiday. Your travel insurance should cover these and any other contingencies. Whilst all reasonable measures are taken to ensure a high standard of health and safety, our retreats are situated on rocky terrain and we shall not be responsible for any injuries caused by nature or the environment.

RETREAT CHANGES

We will try and ensure that the programme set for the year will remain as such, however if for any reason a teacher becomes unavailable, we shall replace her/him with an equally suitable teacher. Wherever possible you will be advised in advance of any alterations to the schedule once booked.

UPDATING OF TERMS & CONDITIONS

We reserve the right to update and/or alter these terms and conditions at anytime, and it is your responsibility to be familiar with them prior to booking with us. The latest terms and conditions can always be found above and will supersede any previous versions.

Cancellation Policy

CANCELLATIONS

Should a booking be canceled, cancellation fees will apply. A cancellation will only be effective when we receive written confirmation of the cancellation and have responded having acknowledged the cancellation. If you cancel your reservation:

- 45 days or fewer prior to the start of your reservation date, Tinhela610 will retain 100% of the amount paid in connection with the booking.

We strongly advise you to ensure you have the most up to date information with regards to travel to Portugal, Government guidelines for international travel, required documentation and testing requirements. We do not take any responsibility for your travel in & out of Portugal, therefore we also strongly advise you to take out travel insurance at the time of booking.

All bookings have a mandatory check box for agreement to our Terms and Conditions & Cancellation policy before the booking is finalized.

If you fail to arrive by the date of the reservation, leave prior to its completion, no deduction to the price or refund will be made.

In the event Tinhela610 needs to cancel a booking, due to unforeseen circumstances, a full refund will be given minus the banking fees. If Tinhela610 needs to cancel for the safety of our guests, due to circumstances beyond our control, such as but not limited to acts of God, war, threat of war, closure of airports, civil strife, natural disasters, fire--no refund will be given.

EXCLUSIONS

Without limitation, Tinhela610, is not responsible or liable for bodily injury, death, delays, changes or losses caused by, but not limited to acts of God, war, threat of war, closure of airports, civil strife, natural disasters, pandemics, accidents or any other events beyond or within our control; guests' injuries, illnesses, medical nor psychiatric conditions developed during nor subsequent to the holiday; loss of/or damage to personal property of guests. **We highly suggest you obtain travel insurance for your stay.**

*** The Terms & Conditions/Cancellation Policy here does NOT apply to private hires or private hires for retreats. There is a separate agreement and terms exclusively written for private hires and private hires for retreats.**